



GAUGE SERVICES

- » Verification of accuracy; \$45 for turn around within 7 business days (not including shipping costs or repair services).
Expedite fee for same day service: Call BMI to schedule and add \$35.
- » Troubleshooting for gauge repair issues
- » Replacement or addition of an auxiliary pressure gauge
- » Replacement or addition of filters and filter elements
- » Disassembly of a gauge for cleaning
- » Replacement of internal components on most gauges: diaphragms, magnets, shims etc.

SHIPPING GUIDELINES:

Fully drain the gauge and leave all needle valves open.

Remove all parts, tools and fittings. Ship only the gauge with its hoses.

Provide a personal and/or company name, full address (street, city, state, zip), phone number and note the gauge serial number that you use. Some gauges have serial numbers on stickers, some have a brass numbered disk and others use the manufacturer's serial number under the glass faceplate.

Include a written explanation of any problems the gauge may have, if applicable. We will call to advise you of additional issues and get approval for repairs.

Package the gauge properly for shipment; cushioned within a sturdy, properly sized, unmarked box. If your gauge has a case, place it in the case and then pack the case into a box for shipping to the physical BMI address below.

Your gauge will be returned via USPS or UPS with tracking and insurance. Shipping, insurance and handling are based on weight, size and distance, but generally runs about \$30. Indicate if payment will be by credit card or check.

“BMI is dedicated to the pursuit of clean, safe drinking water through education”